

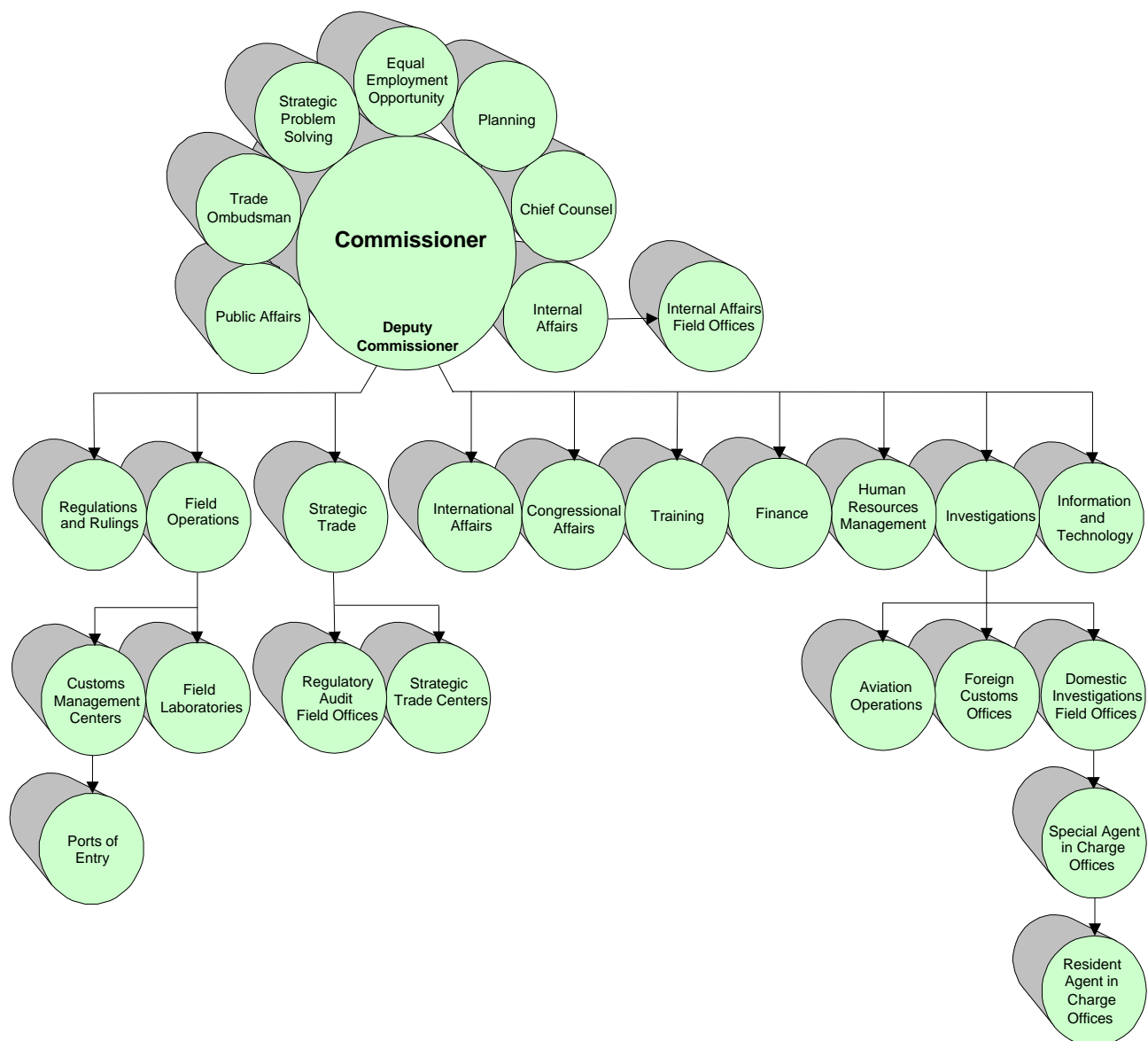


Agency Leadership

COMMISSIONER, Raymond W. Kelly, (202) 927-1000: manages and directs Customs. The Commissioner's staff includes the Office of Public Affairs, the Trade Ombudsman, the Office of Strategic Problem Solving, the Equal Employment Opportunity Office, and the Office of Planning.

The **DEPUTY COMMISSIONER** is Samuel H. Banks, (202) 927-1010.

OFFICE OF THE CHIEF COUNSEL, Elizabeth Anderson, (202) 927-6900: as the legal office, represents and provides legal advice to employees on Customs matters.





ASSISTANT COMMISSIONERS:

OFFICE OF CONGRESSIONAL AFFAIRS, Seth Statler, (202) 927-1760: serves as the liaison for all legislative and congressional matters.

OFFICE OF FIELD OPERATIONS (OFO), Charles W. Winwood, (202) 927-0100: processes the people and merchandise entering and departing the United States. OFO assesses and collects duties, detects and intercepts contraband, insures imports and exports meet legal entry and exit requirements, classifies merchandise, and verifies import and export statistics. Its field structure includes 20 Customs Management Centers (CMCs), over 300 POEs, and 7 field laboratories.

OFFICE OF FINANCE (OF), C. Wayne Hamilton, (202) 927-0600: is responsible for financial management systems and programs in the areas of accounting, budget, procurement, logistics, and financial management. OF manages the Financial Management Services Center in Indianapolis.

OFFICE OF HUMAN RESOURCES MANAGEMENT, Deborah J. Spero, (202) 927-1250: is responsible for all human resources programs including recruitment, supervisory/management training and development, labor and employee relations, employee services and benefits, and safety.

OFFICE OF INFORMATION & TECHNOLOGY, S.W. Hall, Jr., (202) 927-0680: is responsible for the development of all information technology systems, research and development programs, and managing all computer resources.

OFFICE OF INTERNAL AFFAIRS (IA), William A. Keefer, (202) 927-1800: is responsible for internal security, integrity, and management inspection programs. The Assistant Commissioner (IA) reports directly to the Commissioner on all matters.

OFFICE OF INTERNATIONAL AFFAIRS, Douglas M. Browning, (202) 927-0400: manages international activities by promoting law enforcement and trade facilitation goals through bilateral and multilateral agreements and initiatives, including international training and assistance.

OFFICE OF INVESTIGATIONS (OI), Bonni G. Tischler, (202) 927-1600: manages Customs investigative arm. OI provides intelligence and manages the air and marine interdiction programs. Additionally, the field structure includes 20 Special Agent-in-Charge Offices, over 100 Resident Agent-in-Charge Offices, 10 air branches, 10 air units, various marine interdiction units, and 24 foreign attaché offices.

OFFICE OF REGULATIONS AND RULINGS, Stuart P. Seidel, (202) 927-0760: issues legal rulings, drafts regulations, and provides informed compliance information to the trade community.

OFFICE OF STRATEGIC TRADE (OST), Robert S. Trotter, (202) 927-0570: analyzes major trade issues, develops strategies to assess and increase compliance, and leads the integrated trade measurement program including compliance measurement and assessment. OST consists of operations and analytical development divisions at Headquarters, five Strategic Trade Centers and 33 Audit offices nationwide, and the Strategic Analysis Staff in New York.

OFFICE OF TRAINING, Vacant: Plans, develops, and implements Customs training policies for all Customs training programs and training personnel, oversees and monitors training delivered at the U.S. Customs Academy, and oversees and monitors in-service training programs delivered at all Customs locations.